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1 Installation

The SusProg3D licence server must be installed and started before attempting any client connections.

You will need administrator rights to be able to install and uninstall the SusProg3D licence server.

Download and run SawdustSetup.exe.

Follow the prompts.

Enter the required port number. See the notes on choosing a port number. If left blank or zero, a system allocated port number will be assigned.

The installation process will automatically:
- Copy the required files.
- Install the SusProg3DLS licence server.
- Start the Susprog3DLS licence server.

On successful starting of the SusProg3D licence server the port number now in use will be displayed.

Additional notes.

The install process should automatically perform all necessary step. In the case of manual intervention, these steps are described here.

The following notes assume that you have installed into the default directory location, "C:\Program Files\SusProg3D" (on 32-bit Windows) or "C:\Program Files (x86)\SusProg3D" (on 64-bit Windows).

1. Manually installing the server as a service.

   Open the Run dialog or open a Command Prompt.

   Enter "C:\Program Files\SusProg3D\bin\Sawdust.exe" /INSTALL and then OK.

   If successful, you will see an information message on screen "Service installed successfully". Click OK.

   If you try a second install (without having completed an uninstall) then you will get an error message on screen "The specified service already exists". Click OK.

   If you wish to suppress the messages, add the /SILENT switch, like this "C:\Program Files\SusProg3D\bin\Sawdust.exe" /INSTALL /SILENT

2. Allocate the port number and start the service.

   Open the Services console.

   Scroll down and find "SusProg3D Licence Server".

   There are different instructions for the first and subsequent times the SusProg3D Licence Server is started.

   **First time: If you have already chosen a port number.**

   Right click on "SusProg3D Licence Server" and then Properties.

   Click on the "General" tab.

   Startup type should be "Automatic".

   Add a start parameter, "/PORT=####" where #### is the port number (without the quotes).

   And then click "Start" (just above the start parameter input, on the Properties dialog)
First time: If you do not have a specific port number, and will use a system allocated number
Right click on "SusProg3D Licence Server" and then Properties.
Click on the "General" tab.
Startup type should be "Automatic"
And then click "Start" (just above the start parameter input, on the Properties dialog)

If you do not specify a port parameter, or specify /PORT=0, then the TCP/IP system will allocate the
next available port number, usually between 1025 and 5000.
To avoid conflict with existing services always use a port number above 1025.
Additional information regarding port number assignments can be found at http://www.iana.org/
assignments/port-numbers
Once you have established the port number you wish to use, you will need to reserve it for future use.
This involves changing a registry setting. For full details, refer Microsoft Knowledge Base article
number 812873 at http://support.microsoft.com/kb/812873

Second and subsequent times: If you are restarting the service, and wish to change the port number
Right click on "SusProg3D Licence Server" and then Properties.
Click on the "General" tab
Add a start parameter, "/PORT=#####" where ##### is the port number (without the quotes).
And then click "Start" (just above the start parameter input, on the Properties dialog)

Second and subsequent times: If you are restarting the service, and reuse the previous port number
On subsequent starts, the SusProg3D Licence Server it will continue to use the same port number.
If you do not need to change the port number as part of a subsequent start, then, after highlighting
the "SusProg3D Licence Server" just click "Start".

3. Check the server messages.
   Open the Event viewer and show all application event messages.
   Click on the "Source" column to sort all the messages by source and look for "SusProg3DLS".
   If you did not specify a specific port number in the start parameters, then check the "Normal start" message for the port number in use.

4. To stop the service.
   Open the Services console.
   Scroll down and find "SusProg3D Licence Server". Click on "Stop"

5. To Uninstall the server as a service.
   Open the Run dialog or open a Command Prompt.

   Enter "C:\Program Files\SusProg3D\bin\Sawdust.exe" /UNINSTALL and then OK.
   If successful, you will see an information message on screen "Service uninstalled successfully".
   Click OK.

Under normal circumstances you only need to INSTALL and start the service once.
When the PC is shutdown it will automatically stop the service.
When the PC is restarted it will automatically restart the service, and will reuse the previous port number.
You should only need to manually stop the service, and uninstall it, when upgrades to the server are
required.

You will need to note the port number that the SusProg3D Licence Server is using as the SusProg3D clients require this to connect to the licence server.

If you need to change the port number, then stop the service, specify the port number, and start the service.

Event viewer messages.

Category "Information" messages are usual messages and indicate appropriate server status. Category "Warning" or "Error" indicate more serious problems which require attention.

The "Event number" is the message number.

There may be occasions when it is appropriate to have more extensive event messaging. To configure the additional messages; stop the service, specify a /VERBOSE start parameter, and restart the service.

Normal start. Port number N. There are M licences available. This is the normal starting message, and displays the port number in use and the number of licences available.

Registration error
There is an error reading the servers own licence. Usually because the server has not been licenced.

Licence request received from Aaaa and allocated. N of M licences in use. The SusProg3D client on PC "Aaaa" has requested a licence. It has been granted, and the number of licences currently in use is shown.

Licence renewal received from Aaaa and allocated. N of M licences in use. The SusProg3D client on PC "Aaaa" is already licenced and has requested a renewal. It has been granted, and the number of licences currently in use is shown.

Licence request received from Aaaa and declined. All M licences in use. The SusProg3D client on PC "Aaaa" has requested a licence. It has been declined because all of the available licences are currently allocated. The number of licences currently in use is shown.

Licence request received from Aaaa and declined. No licences available. The SusProg3D client on PC "Aaaa" has requested a licence. It has been declined because there are no licences available, that is, the number of licences for this server is zero.

Licence allocated to Aaaa has been returned. N of M licences in use. The SusProg3D client on PC "Aaaa" has exited and returned the licence to the server. The number of licences currently in use is shown.

Licence allocated to Aaaa has expired. N of M licences in use. The SusProg3D client on PC "Aaaa" has lost communication with the server. This is either because the client PC has shut down, or the SusProg3D client has failed. The licence is returned to the server. The number of licences currently in use is shown.

Server registration updated. There are M licences available. The SusProg3D Licence Server has been correctly registered and indicates the number of client licences available.

Server registration failed. There are no licences available The SusProg3D Licence Server registration has failed.
2 Updates

From time to time the licence server software will be updated. These updates may be bug fixes or feature changes. Updates will be provided in the same format as the original installation, ie a full setup installation.

There is no need to uninstall Sawdust. The update can be installed over the top of the current installation.

There is no need to stop or uninstall the SusPro3DLS licence server.

Download and run SawdustSetup.exe.
Follow the prompts.

The currently assigned port number will be shown. See the notes on choosing a port number.

The installation process will automatically:
- Stop the Susprog3DLS licence server.
- Copy the required files.
- Restart the Susprog3DLS licence server.

On successful starting of the SusPro3D licence server the port number now in use will be displayed.

3 Windows Firewall

If you are having problems communicating from a client PC to the server PC, and all connections, hostname and port number are correct, the problem may be the Windows Firewall on the server PC blocking the inbound and / or outbound connections.

One solution is to add the licence server to the list of exceptions.

Open up the Windows Firewall.

Windows 7

Go to Control Panel -> System and Security -> Windows Firewall.

Click on "Allow a program or feature through Windows Firewall"

Click on "Allow another program..." and then "Browse". Go to the location where you installed Sawdust, usually "C:\Program Files\SusPro3D\bin" and select Sawdust.exe, then "Open".

"Sawdust.exe" should be highlighted in the list of programs. Click "Add".

"Sawdust.exe" should be added to the list of allowed programs and features.

4 Windows variations

Each version of Windows has different ways to perform the various service tasks.

Windows 7, 8 and 10 are similar. The examples shown are for Windows 7.
4.1 Windows 7

4.1.1 Run dialog

To open the Run dialog

Press and hold down the "Windows" key, and then press the "R" key.

Enter the appropriate command, then click "OK"
or if you get an application error like this

![Application Error]

then you will need to use the Command Prompt invoked with Administrator privileges.

To use the Command Prompt

Go to Start then All Programs then Accessories. Right click on "Command Prompt" and then "Run as Administrator".

Enter the appropriate command

![Administrator: Command Prompt]

4.1.2 Services console

To open the "Services" console

Go to "Start" then "Control Panel" then "System and Security" then "Administrative Tools" then "Services".
Scroll down to the "SusProg3D Licence Server"
The SusProg3D Licence Server can be started and stopped from here.

If you need to specify start parameters, then right click on the server name then select Properties. This will bring up the properties dialog.
Enter the required parameters, then click on the Start button.

4.1.3 **Event viewer**

To open the Event Viewer to see the server messages

Go to "Start" then "Control Panel" then "System and Security" then "Administrative Tools" then "Event Viewer"

To view the SusProg3D Licence Server messages select "Widows Logs" then "Application".

To clear out all the messages, click "Clear Log"